

# Move health forward with Lyft



Lyft helps improve access to care with reliable, affordable transportation.



## Why Lyft Healthcare?

Lyft Healthcare is one of the largest NEMT providers in the U.S. Thousands of healthcare organizations partner with Lyft Healthcare—including 9 of the top 10 NEMT managers, 9 of the top 10 health systems, the top 10 health plans, large retail pharmacy chains, and key healthcare IT organizations.

## How we help

-  Patient travel
-  Meetings and events
-  Staff travel
-  Prescription delivery
-  Commute solutions

## Why leading healthcare organizations trust Lyft

- 32%** Potential reduction in ride costs compared with similar transportation<sup>1</sup>
- 4/5** Patients prefer Lyft over traditional options
- 90%** of seniors who use Lyft report improved quality of life<sup>2</sup>
- 40%** decrease in ER visits<sup>3</sup>
- 73%** decrease in no-shows<sup>4</sup>

## Innovative industry partnerships

Lyft's vision aligns with healthcare to always put the patient first and create programs that improve outcomes and patient satisfaction.

### Transportation Management



### Payers & Plans



### Health Systems



<sup>1</sup> "Shifting Non-Emergency Medical Transportation to Lyft Improves Patient Experience and Lowers Costs," HealthAffairs, September 2018  
<sup>2</sup> "Health Impacts of Unlimited Access to Networked Transportation in Older Adults," The Journal of mHealth, August 2019  
<sup>3</sup> "Modernizing Medical Transportation with Rideshare," Lyft, August 2020  
<sup>4</sup> Alameda Health System, 2020