



100% OF CLINICAL THERAPY
DOCUMENTATION 365 DAYS/YEAR.

“ **DocAudit** is a powerful tool we use to ensure our therapists are focused on priority one, treating patients, but it will never replace a human. It’s a tool based on regulatory standards that empowers us to pinpoint, accurately and immediately clinical education needs to improve quality documentation. **The goal is to promote reliability between claims auditors and our clinical teams.** That, coupled with the oversight and feedback of our clinical specialists, enables the team to continually refine and tweak processes and improve documentation based on the trending data the Artificial Intelligence (AI) produces.

Renee Kinder, Executive Vice President of Clinical Services, Broad River Rehab



Broad River Rehab audits 100% of all clinical therapy documentation for all Clients every single day – an industry first!

Accuracy is critically important in all areas of clinical operations, and Broad River Rehab’s (BRR’s) Clinical Services has always held BRR’s clinicians’ documentation to a higher standard than is required from a regulatory perspective. Our revolutionary new Documentation Auditor (**DocAudit™**) tool takes this standard to the next level by introducing a tool used for documentation accuracy and focused clinical education. For patients, the clinical notes are critical toward documenting care that is delivered in their healing journey. For providers, the accuracy of documentation is a critical factor in receiving and keeping appropriate reimbursement for the care services delivered.

Why DocAudit?

Audit 80,000 notes versus 9 notes per day!

Today, very few clinical notes are currently reviewed and analyzed for accuracy and quality. **DocAudit** analyzes 100% of the facility’s clinical therapy notes every day – a dramatic increase to ensure a patient’s care is properly and accurately documented and to ensure the provider is receiving accurate payments based on the care they deliver. To put this into perspective, a typical clinician might be able to review and analyze nine clinical therapy notes per day to ensure accuracy; however, **DocAudit** is capable of analyzing more than 80,000 clinical therapy notes from more than 2,000 provider facilities per day.

HOW IT WORKS

At the end of each day, **DocAudit** uses AI to analyze 100% of a provider facility’s clinical therapy documentation, sorting them into either “skilled” or “unskilled” categories. The “skilled” notes indicate the documentation meets BRR’s higher pre-established accuracy and quality guidelines and thresholds, while the “unskilled” notes have not met Broad River Rehab high quality threshold measures (even though an auditor may find the notes satisfactory).


Reports are generated and reviewed by our clinical experts, who use the data to mentor, train and improve the documentation performance of the rehab teams. For BRR customers, it’s a safeguard to identify trends and protect the dollars they earn. BRR can also use this service to look retrospectively into the EMR to identify where risks may be, all of which will be discussed and addressed during the client’s Quarterly Business Reviews (QBRs).

DocAudit™ Daily Summary			Total	Skilled	Unskilled
Facility	Discipline	Signer			
Facility A	OT	James Michaels, COTA	21	19	2
		Ronald Dawson, PT	19	6	13
	PT	Phillip Smith, PTA	5	3	2
		Sarah Richards, PTA	21	15	6
	SLP	Jordan Williams, SLP	3	3	0
Facility B	OT	Lori Philemon, OT	10	9	1
		Sue McDermont, COTA	11	9	2
		Tammy Powers, COTA	13	10	3
	PT	Gloria King, PTA	16	6	10
		David Helms, PTA	21	12	9
		Rebecca Cardley, PT	16	15	1
	SLP	John Sisner, SLP	16	16	0
Facility C	OT	Autumn Liles, OT	12	11	1
		Robin Turner, COTA	6	6	0
	PT	Angel Boggs, PT	14	10	4
	SLP	Victor Hernandez, SLP	5	5	0

DocAudit Clinical and Operational Benefits:

- Documentation Efficiency & Accuracy**
More efficient, accurate clinical therapy documentation is generated from the rehab team, resulting in higher-quality documentation and optimized reimbursements.
- Compliant Data**
Thorough analyses are conducted per each Current Procedural Terminology® (CPT) code for accuracy based on local determinations.
- Personalized Training and Focused Education**
Identifies trends and areas of training and clinical therapy documentation education needed to improve the quality of clinical notes.

Physical Therapy Note:
SKILLED



100% OF CLINICAL THERAPY DOCUMENTATION 365 DAYS/YEAR.

Physical Therapy Treatment Encounter Note(s)

Provider: Broad River Rehab

MCGRAW, MANNING

Identification Information

Patient: SMITH, WILLIAM 784

MRN: DOB: 2/19/1957

Date of Service: 3/29/2021

Completed Date: 3/29/2021

Summary of Daily Skilled Services

Med Mgmt: Patient reports new signs/symptoms? = No

Precautions: Precautions: Fall risk, (A) in communication

Contraindications: Contraindications = No contraindications present. 97116: Gait


Intervention 97116 Gait: **Scored: SKILLED per DocAudit**
Pt ambulated 2x60-80ft per interval using FWW with CGA and close WC follow for safety. Pt cued for increased step height/length/DF, safe use of AD, and sequencing while performing 180° turns and navigating in tight spaces.
Reason Scored Skilled: Meets American Medical Association CPT Documentation requirements for objective measurements of balance and gait distance, assistive device used, amount of assistance required, gait deviations and limitations being addressed, use of orthotic or prosthesis, need for and description of verbal cueing. Presence of complicating factors (pain, balance deficits, gait deficits, stairs, architectural or safety concerns). Specific gait training techniques used, instructions given, and/or assistance needed, and the patient's response to the intervention, to demonstrate that the skills of a therapist were required

Original Signature:

Electronically signed by Manning McGraw, PT 3/29/2021 03:43:27 PM EDT

Date

Physical Therapy Note:
NONSKILLED



100% OF CLINICAL THERAPY DOCUMENTATION 365 DAYS/YEAR.

Physical Therapy Treatment Encounter Note(s)

Provider: Broad River Rehab

MCGRAW, MANNING

Identification Information

Patient: SMITH, WILLIAM 784

MRN: DOB: 2/19/1957

Date of Service: 3/29/2021

Completed Date: 3/29/2021

Summary of Daily Skilled Services

Med Mgmt: Patient reports new signs/symptoms? = No

Precautions: Precautions: Fall risk, (A) in communication

Contraindications: Contraindications = No contraindications present. 97116: Gait

Intervention 97116 Gait: **Scored: NON-SKILLED per DocAudit**
Ambulated w/rolling walker 70'x1 w/assist to maneuver walker around turns needing min assist for balance and safety.
Reason unskilled- While gait task is documented we are missing skilled gait analytics including gait deviations and limitations being addressed, use of orthotic or prosthesis, need for and description of verbal cueing. Presence of complicating factors (pain, balance deficits, gait deficits, stairs, architectural or safety concerns). Specific gait training techniques used, instructions given, and/or assistance needed, and the patient's response to the intervention, to demonstrate that the skills of a therapist were required

Original Signature:

Electronically signed by Manning McGraw, PT 3/29/2021 03:43:27 PM EDT

Date

Not Working with Broad River Rehab?

“Your Inaccurate
Documentation May
Be Costing You
Care Dollars!”

For More Information

DocAudit is currently available to
Broad River Rehab clients. It's delivered as a
value-added service and part of BRR's
normal process of working with its clients.

To learn more, please contact me at
330.495.8854 or by EMail:
RWadley@BroadRiverRehab.com



Contact us at:

1 Pond Street
Asheville, NC 28704

Phone: 800.596.7234 or 828.774.5222
Fax: 828.774.5254

www.broadriverrehab.com