

SERVICES

Role-based instruction, including continuing education, point-of-care microlearning, and setting-specific compliance courses for direct-care staff, administration, and support employees in each of your service lines.

Solutions

ASSISTED LIVING

Equip staff to review and enhance the skills needed to succeed in an assisted living setting.

HOME HEALTH

Courses on clinical and nonclinical topics to provide staff with a comprehensive foundation for delivering care in the home.

SKILLED NURSING

Equip licensed and unlicensed staff to review and enhance the skills needed to succeed in a skilled nursing setting.

HOME CARE

Content to prepare your caregivers for the full scope of their roles in providing quality in-home personal care.

Example Topics

- Assisted living compliance
- Personal care
- Assisted living core clinical
- Departmental specialties (food safety, housekeeping, etc.)
- Home health compliance
- Personal care
- · Home health core clinical
- Disease and condition management
- Skilled nursing compliance
- Personal care
- Assisted living core clinical
- Departmental specialties (food safety, housekeeping, etc.)
- · Personal home care compliance
- Activities of daily living
- Soft skills
- Roles and responsibilities

Example Users

- Personal care staff
- Memory care staff
- Registered nurses
- Housekeeping staff
- Maintenance staff
- · Home health aides
- · Registered nurses
- · Care coordinators
- Personal care staff
- Registered nurses
- Housekeeping staff
- Food service staff
- Maintenance staff
- Caregivers
- Care coordinators
- Administrative staff

Solutions

REHABILITATION THERAPY

Courses that prepare rehabilitation therapists to succeed in a variety of clinical, community, and home settings.

HOSPICE + PALLIATIVE CARE

Prepare clinicians and unlicensed staff to provide end-of-life care. Includes Weatherbee Resources, Five Wishes®, and ELNEC content.

Example Topics

- Cardiopulmonary therapy
- Neurological therapy
- Orthopedic therapy
- Pain management
- Hospice compliance
- Hospice operations
- End-of-life palliative care

Example Users

- PTs and PT assistants
- OTs and OT assistants
- Speech-language pathologists
- Respiratory therapists
- Registered nurses
- Aides
- Social workers
- Chaplains

REGULATORY + COMPLIANCE FOR PAC

Content for your entire staff that addresses most federal and state requirements for your setting.

Relias Platform features included: Policies & Procedures

- HIPAA
- OSHA requirements
- Bloodborne pathogens
- · Infection prevention
- State-specific courses

Your entire staff

ADVANCED CLINICIAN

Specialized continuing education courses with a focus on advanced techniques.

ADVANCED DEMENTIA/ MEMORY CARE

Training on a comprehensive and personcentered approach to care, including courses by the industry's pioneer, Teepa Snow. management

Advanced skin and wound

- · Preventing readmissions
- IDD for post-acute care
- Behavioral health for post-acute care
- Teepa Snow library
- · Vascular dementia
- · Alzheimer's and nutrition

- Registered nurses
- Nurse aides
- Clinical staff
- Registered nurses
- Nurse aides
- Clinical staff

COMPETENCY MANAGEMENT FOR PAC

Evaluate your clinicians' competencies, track ongoing competency development, and put remediation plans in place.

Relias Platform features included: Skills Checklists, Assessments, Competency Tracker

- Role-based knowledge assessments
- Behavioral assessments
- Skills checklists for post-acute care
- Relias Clinical Procedures

- Registered nurses
- Nurse aides
- Rehab therapists
- Clinical staff



Solutions

PROFESSIONAL DEVELOPMENT

Develop future leaders across your organization with courses on communication, business, operations, and personal development.

Help current leaders be better people managers.

Example Topics

- Skillsoft library
- Leadership fundamentals
- Business skills
- · Communication skills

Example Users

Anyone in your organization

QUALITY, DOCUMENTATION + CODING

Resources to facilitate best practices in quality improvement, documentation, and coding. Designed to help your organization maximize reimbursements and minimize risks.

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HOME HEALTH

Example Topics

- Introduction to OASIS
- Introduction to PDGM
- Assessing at start of care
- PDGM data analysis

SKILLED NURSING

- MDS 3.0
- CMAC and Medicare
- PDPM
- PACE

• Introduction to HIS

- Introduction to HQRP
- · HIS: Submission and correction

Example Users

- Documentation and coding specialists
- · Registered nurses
- Documentation and coding specialists
- Registered nurses
- Documentation and coding specialists
- Registered nurses





Additional Tools + Services

Included with Every Solution

EMPLOYEE WELLNESS COURSES

Position staff to apply self-care in order to provide better services to clients.

RELIAS PLATFORM

Deliver, track, and report on training from a single system.

MOBILE APP

Deliver and access courses anytime, anywhere.

LIVE EVENTS

Track and report on classroom and other remote training.

REQUIREMENTS TRACKER

Easily and efficiently track nontraining requirements, such as storing driving license details.

LICENSE AND CERTIFICATION TRACKING

Learners can enter their professional license or certification details, track progress toward online continuing education requirements, and be reminded to renew their licenses.

BRAINSPARKS

Improve knowledge retention with follow-up exam questions delivered at defined intervals.

Included with Regulatory and Compliance

POLICIES & PROCEDURES

Ensure employees are up to date with current company policies.

Included with Competency Management

COMPETENCY TRACKER

Measure and track staff competencies over time.

SKILLS CHECKLISTS

Use ready-made skills inventories to measure competencies on the job and demonstrate staff knowledge.

ASSESSMENTS

Gauge knowledge gaps of new hires so you can build tailored training plans and get them working as quickly as possible.

RELIAS CLINICAL PROCEDURES

The Relias Clinical Procedures library provides over 400 topics appropriate for the entire interdisciplinary team. Using short PDF-based modules available via the Relias mobile app, clinicians can learn or refresh their skills to ensure quality care.

Included with Any Four or More Solutions

VIRTUAL CLASSROOM

Hold live training and employee onboarding sessions for your distributed workforce. Includes presentation sharing, digital whiteboard, virtual breakout rooms, and more.

CONSULTING SERVICES

An integral part of your implementation plan, our in-house team of clinical and organizational experts can provide you a targeted roadmap toward becoming a best-in-class learning organization.

Other Products Available

COURSE CREATOR

Build your own content faster, foster collaboration with subject matter experts and stakeholders, and ensure you are using e-learning best practices and adult learning principles in your content development and deployment process.

WOUND CARE EDUCATION

Select specific groups of individuals within your organization to pursue certification in wound care, diabetic wound care, or ostomy management. Relias will help prepare them for board certification with online or inperson group course options plus access to online education resources to reinforce learning.

INTELLECTUAL + DEVELOPMENTAL DISABILITY COURSE LIBRARY

Continuing education and Pro on the Go microlearning courses for service providers in IDD service organizations, including direct support professionals, qualified intellectual disability professionals, and front-line supervisors working in home and community settings.

BEHAVIORAL HEALTH COURSE LIBRARY

Continuing education and Pro on the Go microlearning courses for mental health and substance use clinicians, clinical supervisors, paraprofessionals, and other staff in their specialty areas.

MANAGED SERVICES

Relias' Managed Services team comprises professionals with industry, clinical, consulting, and technical expertise to deliver world-class services to support your organization in the administration and management of your Relias solution. Services include Compliance Management, Solution Administration, Data Integration Services, Library Solutions Support, and Analytics, Reporting, and Dashboard Services.

