# Service Logic

## FACT SHEET



Service Logic is the largest independent U.S. Provider of preventative and predictive maintenance services and related energy sustainability services for heating, ventilation, and air conditioning (HVAC) systems. We are a leading provider of integrated services that optimize energy efficiency, comfort, productivity, health, and safety. Our investment in local entrepreneurs, technology and education has created the next generation service platform for our clients and associates. We are reducing costs while increasing the value of real estate assets. For more information, visit servicelogic.com.

#### **FAST FACTS**

- Founding: 2006; select Service Logic-owned companies have been in operation for 70+ years
- Locations: 120 Branch Offices in the US and 4 in Canada
- Full Time Employees: 7,000+
- Full Time Technicians: 4,000+
- Customers: about 40,000 contractual customers, servicing over 1 billion sq. ft. of real estate assets
- Headquarters: Charlotte, NC
- Leadership: Jason Richardson, CEO
- **Ownership:** Privately Held Leonard Green & Partners

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#### OFFERINGS

- Strategic Accounts: Our dedicated Strategic Accounts team manages nationwide portfolios with ease, efficiency and visibility utilizing our large network of companies to oversee all HVAC related activities.
- HVAC Services: A full range of comprehensive commercial HVAC services, which are proven to maximize the performance and reliability of HVAC systems, from large central chiller plants to small split systems and everything mechanical.
- Building Efficiency and Sustainability: Through lower energy costs our clients gain a competitive advantage. Our Certified Energy Managers® (CEMs) and technicians assess customer properties to identify and implement the most impactful energy conservation measures.
- Building Automation: A single resource for clients' mechanical and controls needs with our stand-alone controls capabilities. Our companies provide troubleshooting, programming, and installation of a wide array of supplier platforms.
- Building Analytics: Our Building Sentinel platform uses custom developed algorithms to monitor and manage a buildings' operational performance 24/7, generating actionable preventative calls directly to our technicians for resolution prior to equipment failure.
- Customer Services: The Service Logic experience starts with a dedicated Customer Service Representative (CSR) and service manager for each client. Our state-of-the-art client management system gives CSRs access to a world of resources and information to help each client.
- Equipment Agnostic: As a product-neutral service provider we offer objective expertise to assess all available options and then recommend the best solutions. We deploy industry leading technologies and equipment to our field technicians to resolve customer issues efficiently and professionally.

#### **INDUSTRIES SERVED**

Service Logic services clients in the following industries:

- Commercial Office Space
- Data Centers / Mission Critical
- Healthcare
- Corporate Facilities
- Medical Office Building / Hospitals
- Manufacturing / Industrial
- Schools, Colleges, Universities
- Government Buildings



### SERVICES

We provide a full range of HVAC services proven to maximize performance and reliability -- from industry-leading maintenance programs that prolong the life of equipment to strategic capital planning initiatives that help clients prepare for future investments.

We integrate the latest field technology, tools, and equipment to monitor, track and analyze operational performance and recommend adjustments and improvements to address problems before they arise.

- DATA CENTER CLIMATE CONTROLS
- COOLING TOWERS
- HEAT RECOVERY SYSTEMS
- SPLIT SYSTEMS
- VAV SYSTEMS
- EXHAUST AND SUPPLY FANS
- INDOOR AIR QUALITY

- CLEAN ROOMS
- HIGH EFFICIENCY HYDRONIC SYSTEMS
- CHILLERS
- HIGH EFFICIENCY BOILERS
- ✤ TEMP CONTROL SYSTEMS
- ✤ MAKE-UP AIR UNITS
- ENERGY SAVING PRODUCTS



#### COVERAGE AREAS

#### CONTACT INFORMATION

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