



## Your Central Place for Seamless Communication & Engagement with Residents, Families, & Staff

### IMPROVE RESIDENT & FAMILY SATISFACTION

Positive family engagement & transparency plays a large role in resident satisfaction. Carefeed's software platform gives your team the tools they need to communicate with residents, families, and staff and provides a personalized experience for families to stay up-to-date on their loved one's care.

### SIMPLIFY OPERATIONAL EFFICIENCIES

Save your staff time and facility money with Carefeed tools that digitize and automate outdated processes like paper admissions, phone trees, etc.

### RETAIN STAFF & ATTRACT TOP TALENT

With simplified communications, staff satisfaction surveys, and tools to help boost your star rating, your team will reach peak performance.

### STAY COMPLIANT

No more worries about missing documentation, signatures and consents. Carefeed's e-signature & reporting tools help ensure no important documentation is missing. Complete mandatory staff trainings & document completion digitally.

Save time with auto-charting to your EHR!



PointClickCare<sup>®</sup> MatrixCare<sup>®</sup>  
by ResMed



American HealthTech

Netsmart myUnity<sup>®</sup>

ntst.com

Call (513) 800-7723 or visit [carefeed.com](http://carefeed.com) for DEMO

## ADMINISTRATOR:

- Broadcast texts, emails, and voicemails to your entire care community.
- Templates designed for all types of communications.
- Messages can automatically be uploaded to the resident's chart in the EHR
- Automated reporting and analytics

## ADMISSIONS & MARKETING:

- Text, email or in-person electronically sign resident admission agreements or consents, and autochart into EHR
- Real-time census dashboard and automated reporting
- Automate resident and family satisfaction surveys.
- Boost and steer positive reviews online.

## DIRECTOR OF NURSING & SOCIAL SERVICES:

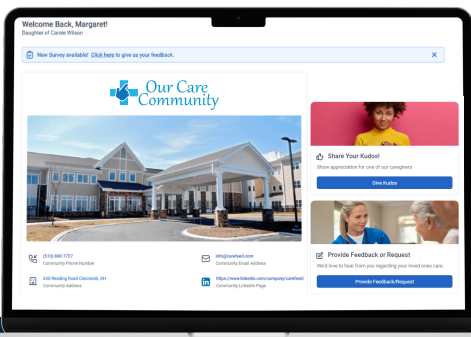
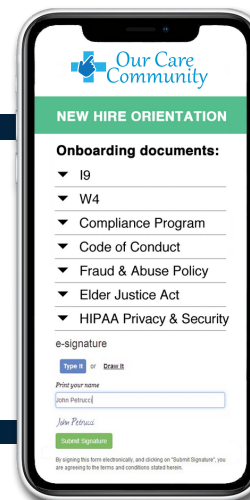
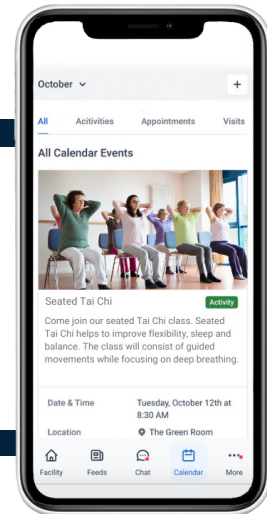
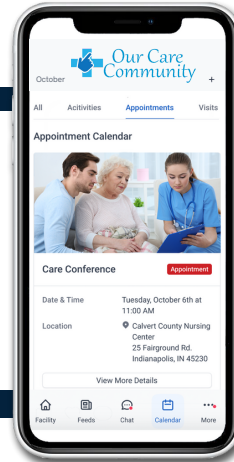
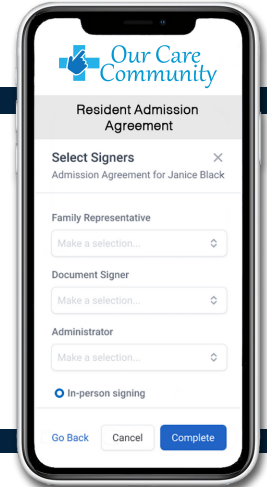
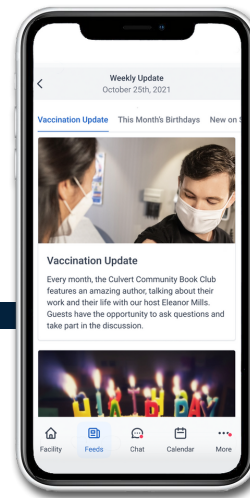
- Text and email training videos to staff.
- Document and record consent of viewing materials.
- Schedule and coordinate care conference and offsite appointments with automatic alerts and reminders.

## ACTIVITIES:

- 475 templates and image library of events to create robust activity calendars that can be printed, texted and emailed.
- Broadcast announcements, special events, and/or newsletters to your entire care community.

## HUMAN RESOURCES & BUSINESS OFFICE:

- Text and email employee onboarding or confidential documents for e-signatures.
- Share documents, corral signatures, quickly and securely.
- Billing reminders via text & email.



## FAMILY PORTAL:

- Personalized experience for families to stay up-to-date on their loved ones' care.
- Make secure payments online via credit card or ACH with AutoPay
- Meet the team, provide feedback & thank a staff member



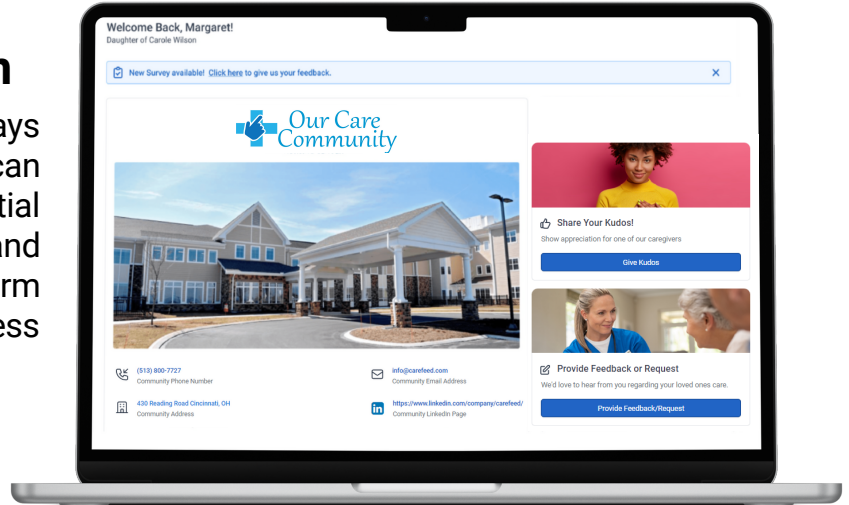
# Carefeed® Family Portal

A Personalized Experience for Families to Stay Up-to-Date on their Loved Ones' Care.

## Improve

### Resident and Family Satisfaction

Positive family engagement & transparency plays a large role in resident satisfaction. Providers can avoid exacerbating grievances—and potential litigation—by establishing transparent and responsive communications protocols to inform families what steps are being taken to address concerns.



- ♥ Personalized experience for families to stay up-to-date on their loved ones' care.
- 🇺🇸 Make secure payments online via credit card or ACH with AutoPay
- ★ Meet the team, provide feedback & thank a staff member



## Create

### Operational Efficiencies

To make access to information easy for families and staff—and to comply with laws and regulatory requirements—providers seek affordable solutions that empower and equip families with easy access to information, alleviating the burdens on staff so they can focus on direct care.



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